



ECF Court Link

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Eastern District
Of
North Carolina
CM/ECF
Newsletter

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Case Statistics

| <i>July, 2020</i> | | <i>Year to Date</i> | |
|-------------------|------------|---------------------|-------------|
| <i>Ch. 7</i> | <i>163</i> | <i>Ch. 7</i> | <i>1056</i> |
| <i>Ch. 11</i> | <i>2</i> | <i>Ch. 11</i> | <i>23</i> |
| <i>Ch. 12</i> | <i>0</i> | <i>Ch. 12</i> | <i>2</i> |
| <i>Ch. 13</i> | <i>162</i> | <i>Ch. 13</i> | <i>1637</i> |
| <i>Ch. 9</i> | <i>0</i> | <i>Ch. 9</i> | <i>0</i> |
| <i>Ch. 15</i> | <i>0</i> | <i>Ch. 15</i> | <i>0</i> |
| <i>Total</i> | <i>327</i> | <i>Total</i> | <i>2718</i> |

Local Rules Proposed Amendments

Proposed amendments to the Local Rules may be found by clicking [here](#). Please submit all comments to the Clerk of Court at stephanie_butler@nceb.uscourts.gov on or before Friday, September 4, 2020 at 5:00 p.m. Any questions should also be sent to the same email address.

Pay.gov Downtime

On Saturday, August 22nd beginning at 6:00 pm (ET), Pay.gov will conduct a Disaster Recovery Exercise (DRE). Agencies will experience a total interruption of services for approximately 4 hours. Filers will be unable to make payments during this period. Service should be fully restored by 10:00 pm.

On a Personal Note

Rachel Boyd began serving as new term law clerk for Judge Callaway in the Greenville office on August 10, 2020. Please join us in welcoming Rachel to our court family!

QUESTIONS/ANSWERS:

Q. I've moved and I need to update my contact information with the court. Do I send that request to the Helpdesk?

A. No. Now that we are a NextGen court, all account updates must be made via PACER under the "Manage My Account" section.

Exception: adding or updating secondary emails for electronic noticing may still be done through CM/ECF under Utilities>Maintain User Account.

ECF Contacts:

Helpdesk Line: (919)334-3850

Kelly Shum-Drake

Telephone Number: (919)334-3806

E-Mail Address: Kelly_Shum-Drake@nceb.uscourts.gov

Donna Skinner

Telephone Number: (252)917-6119

E-Mail Address: Donna_Skinner@nceb.uscourts.gov

Also, please look for the below icon on our homepage in order to access our Live Chat feature!

