

BANKRUPTCY NOTICING CENTER ISSUES IMPACTING DELIVERY OF CM/ECF NOTICES

A nationwide service disruption affecting the Bankruptcy Noticing Center (“BNC”) was reported late on Friday, October 9, 2026. The disruption has resulted in the failure to deliver certain CM/ECF electronic and paper notices. At this time, it is unclear when the disruption began or how many filings have been affected. There have also been reports that CM/ECF users are unable to access the creditor matrix.

Until the BNC service disruption is resolved, the following websites are also expected to remain unavailable:

- bnc.uscourts.gov
- bankruptcynotices.uscourts.gov
- notices.uscourts.gov
- The National Creditor Registration Service website, which supports CM/ECF access to address labels

Please be assured that your case deadlines and legal rights are protected. While the BNC works to restore service, please follow these guidelines regarding your notices:

For Attorneys, Trustees, and Registered E-Filers:

- **Check CM/ECF Regularly:** Court dockets remain fully functional. Registered users will continue to receive **Notices of Electronic Filing (NEFs)** via email.
- **Do Not Rely on BNC Confirmations:** Please review your case dockets directly via PACER or CM/ECF to verify hearing dates, deadlines, and entry of orders.
- **Accessing Matrices:** If you require a case's mailing matrix to execute service, do not attempt to use the external BNC/NCRS portal or the internal CM/ECF "List of Creditors" utility. Instead, to **access the List of Creditors:**
 1. Select “Query” from the top menu in CM/ECF.
 2. Input the case number and select the “Run Query” button.
 3. Select the “Creditor” link.
 4. The next screen will ask what Creditor type that you are searching.
You may leave the “Creditor type” selection blank and select “Run Query” to list all creditors.
 5. The next screen will display the list of the creditors and addresses to assist with service.

Please note that the list of creditors does not include all interested parties to a case, such as the debtor(s), trustees, or the Bankruptcy Administrator. These parties and anyone who has filed a notice of appearance will be available under Query and select Party instead of Creditor. Therefore, parties and counsel should review the service requirements to ensure that notice is provided to all appropriate parties, including those not listed on CM/ECF's list of creditors.

For Pro Se Debtors and Unrepresented Creditors:

The clerk's office is manually serving notices and orders to pro se debtors and unrepresented creditors by mail or email. Once BNC resumes normal operations a duplicate notice may be received.

If you do not have a CM/ECF login and would like to obtain information on your case:

- **Check Our Public Website:** The court's [Calendars page](#) contains all hearing and 341 meeting calendars. You can verify upcoming hearing dates and times online.
- **Contact Your Attorney:** If you are represented by counsel, your attorney still has full electronic access to your case files and can provide you with copies of recent notices or orders.
- **Call the Automated Voice Case Information System (McVCIS):** You can check the basic status of your case, including upcoming hearings, 24/7 by calling **(866) 222-8029**.
- **Contact the Clerk's Office:** If you have an urgent question about a deadline or an upcoming hearing, please call clerk's office at 919-856-4752.

Regarding Deadlines and Hearings:

All scheduled court hearings will proceed as planned unless you are explicitly notified otherwise by the court or your attorney. If a critical notice or deadline was missed due to this outage, the Court will evaluate extensions of time on a case-by-case or administrative basis to ensure no party's due process is compromised.

Further updates will be posted to this website as they become available.