

FAQ

1. Why did I receive a letter from the US Bankruptcy Court about Artful Color, Inc. (dba MyPix2.com)?

MyPix2.com is an e-commerce business that prints photographs. It filed a chapter 11 case on January 19, 2017. If you ordered a photo from MyPix2.com and have not received it, then you are considered a creditor in MyPix2.com's bankruptcy case. You are similarly a creditor if you purchased a voucher or gift certificate.

2. Will I receive my photo?

The company's ability to fill its orders has not yet been determined. Because of this uncertainty, if your order is time-sensitive, you should consider placing your order with another provider.

3. Will I be sent a check reimbursing me for what I paid to MyPix2.com?

The availability of funds for distribution to creditors from MyPix2.com has not yet been determined.

4. Do I need to do anything?

It is your right, as a creditor, to participate in the bankruptcy case by filing a proof of claim showing the amount you believe MyPix2.com owes you. Instructions for filing a proof of claim are set forth in the Notice of Chapter 11 Bankruptcy Case mailed to you at the initiation of this case.

5. Will I continue to receive mail about this case?

MyPix2.com is seeking authorization from the bankruptcy court to limit the amount of mailings sent to MyPix2.com customers. You will be given an opportunity to request to continue to receive mailings in this case.

6. Who should I contact if I have questions?

Due to the large number of creditors in this case, it is requested that you consult with a bankruptcy attorney rather than contacting the debtor's attorney or the bankruptcy clerk's office.

The bankruptcy clerk's office is prohibited from giving legal advice.