

JANUARY 26, 2011 VOLUME 6, ISSUE 1

Eastern District

Of

North Carolina

CM/ECF

Newsletter

#### In this issue:

- 2010- Year In
  Review
- VideoConferencing
- NationalSpotlight onEDNC
- Chapter 11
  Intake Notice
- ECF Tip
- Case Statistics
- Announcements
- Q&A
- ECF Contacts

#### 2010 – Year In Review

Listed below are the items that warranted the most deficiency notices from the court in 2010. Please take the time to review these and circulate to relevant staff. If additional information is needed, please contact Stephanie Edmondson at <a href="mailto:Stephanie edmondson@nceb.uscourts.gov">Stephanie edmondson@nceb.uscourts.gov</a>. Thank you for your assistance in reducing the number of notices generated from the court.

#### Documents/Motions:

- Motion was not served upon an officer, a managing agent, or to any other agent authorized to receive service of process.
- Service on debtor(s) is at an address different than the court's records.
- Motion was not served on all creditors.
- The insured depository institution was not served by certified mail.
- The mailing matrix was omitted or was not attached as indicated.
- The motion to avoid lien(s) seeks to avoid lien(s) on property not listed as secured and/or not claimed as exempt on Schedules C and/or D
- The notice of motion was omitted.
- A notice providing a twenty-one (21) day response time did not accompany the motion as required.
- The exhibits referred to were not attached or were not consistent with the motion.
- Either pg. 1, pg. 2 or both pages of Amended form B6, Summary of Schedules and Summary of Certain Liabilities and Related Data, has not been filed.
- The attached PDF document is incorrect or is illegible.

#### Orders:

- The proposed order submitted does not have a 3" top margin.
- The proposed order uploaded into CM/ECF is incorrect.
- "End of Document" was not included on the last line of the order.

#### Case Filings:

- The certification of social security number or tax identification number was omitted.
- The certification of mailing matrix was omitted.
- The certification of completion of pre-petition credit counseling course was omitted.

#### Hearings:

- Notes from the hearing indicate that you were to submit a proposed order.
- The hearing scheduled was cancelled after the court was advised that the matter has been settled. No settlement document has been received.

## Need A Video Conference?

Our court is proud to be a pioneer in courtroom technology, and we have offered ISDN video conferencing options for several years. As technology has improved access to video conferencing, other formats have emerged; therefore, it has become even more important to test system compatibility prior to court hearings. If a judge has approved a court appearance via video conference, please verify that you have access to an ISDN compatible system. Then, contact the courtroom deputy for that judge so a test can be scheduled a few days in advance with our IT staff. Your assistance will help ensure a smooth video conference on the hearing date. The court offers video conference technology in the Wilson, Raleigh, and New Bern courtrooms.

## National Spotlight On EDNC

In December, our court was featured on an episode of "Court to Court," the Federal Judicial Television Network's program that focuses on court activities throughout the country. If you attended our spring seminar in Wilson, you may remember the cameras rolling. The program focused on the efforts of our court to reach out to the community that we serve. The episode features scenes from the spring seminar, a LegalLink meeting, and interviews with LegalLink members and court staff. A copy has been placed on our website for your viewing pleasure.

## Chapter 11 Intake Notice

The Bankruptcy Administrator sends an initial notice in chapter 11 cases scheduling an interview and outlining requirements. This notice is sent to the attorney for the debtor(s) by email and mailed to the debtor(s). A CM/ECF text entry will now be made by the Bankruptcy Administrator stating "The Intake Notice has been sent by the Bankruptcy Administrator." This will alert the attorney that the notice has been generated.

## ECF Tip

The Certification Re: Discharge & Domestic Support Obligations can now be filed in Batch.

# U. S. Bankruptcy Court Eastern District of North Carolina

1760-A Parkwood Blvd. Wilson, NC 27893

Tel. 252-237-0248

300 Fayetteville St. Room 209 Raleigh, NC 27602

Tel. 919-856-4752

#### Case Statistics

Decembe	r, 2010	Year to 1	Date
Ch. 7	284	Ch. 7	4156
Ch. 11	9	Ch. 11	150
Ch. 12	1	Ch. 12	15
Ch. 13	482	Ch. 13	6305
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	776	Total	10626



#### New Additions

Christy Gurgone, Case Administrator in Wilson, and her husband Jimmy, welcomed baby Nicholas Isaiah into their family on December 27, 2010.

Congratulations Christy!

Bess Hilliard, Law Clerk To Judge Humrickhouse, gave birth to a beautiful baby girl, Tory Elise, on January 10, 2011. Congratulations Bess!

## QUESTIONS/ANSWERS:

- Q. WHEN MOVING FOR DEFAULT IN AN AP, CAN I INCLUDE MY AFFIDAVIT FOR ENTRY OF DEFAULT IN MY MOTION FOR DEFAULT JUDGMENT?
- A. THE AFFIDAVIT FOR ENTRY OF DEFAULT SHOULD BE FILED SEPARATELY SO THAT IT CAN BE PROPERLY RECORDED ON THE DOCKET. IT IS IN A DIFFERENT CATEGORY THAN THE MOTIONS AND CANNOT BE DOCKETED IF MADE A PART OF THE MOTION.

#### **ECF** Contacts:

Donna Skinner

Telephone Number: 252-237-0248 ext 127

E-Mail Address: **Donna\_Skinner@nceb.uscourts.gov** 

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

E-Mail Address: kelly shum-drake@nceb.uscourts.gov



FEBRUARY 22, 2011 VOLUME 6, ISSUE 2

Of

North Carolina

CM/ECF

Newsletter

#### In this issue:

- CM/ECF Release4.1 Highlights
- Case Statistics
- Q&A
- ECF Contacts

#### CM/ECF Release 4.1 Highlights

Our court staff is working diligently to prepare for the implementation of this next release of CM/ECF. We are excited about the many new features and enhancements that it will offer and would like to share a couple of highlights with you.

Password Security will be an issue with the release. All users will be required to change their current password. The new password must have a minimum of 8 characters, contain both upper and lower case letters, and contain one number or special symbol. All passwords will be rejected on their first 4.1 login and users will be prompted with a notice/message to allow them to make the change.

A feature that we think is extremely exciting is the capability to add filing agents to attorney and trustee CM/ECF accounts. A filing agent user will assist with input into the system. The agent files on behalf of someone else, but uses his or her own login and password. Filing agents may be linked to multiple attorneys and trustees. Additionally, attorneys and trustees can have multiple filings agents. A copy of the Filing Agent Request Form for attorneys as well as the form for trustees is attached. These should be submitted to the court at <a href="mailto:ecf\_pdf@nceb.uscourts.gov">ecf\_pdf@nceb.uscourts.gov</a>. Please insert "Filing Agent Request" into the subject line of your email. These will be processed once we have Release 4.1 in place and are ready to go live.

We will continue to keep you posted on these exciting changes as we go along.

## Case Statistics

U. S. Bankruptcy Court
Eastern District of
North Carolina

1760-A Parkwood Blvd. Wilson, NC 27893

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Tel. 919-856-4752

January,	2011	Year to Dat	e
Ch. 7	221	Ch. 7	221
Ch. 11	5	Ch. 11	5
Ch. 12	0	Ch. 12	0
Ch. 13	466	Ch. 13	466
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	692	Total	692

#### QUESTIONS/ANSWERS:

Q. I AM HAVING A PROBLEM FINDING THE EVENT FOR FILING THE FINANCIAL MANAGEMENT COURSE CERTIFICATE. CAN YOU INSTRUCT ME ON WHERE THAT IS LOCATED?

A. THAT EVENT CAN BE FOUND UNDER BANKRUPTCY/BATCH FILINGS.

#### **ECF** Contacts:

Donna Skinner

Telephone Number: 252-237-0248 ext 127

E-Mail Address: <a href="mailto:Donna\_Skinner@nceb.uscourts.gov">Donna\_Skinner@nceb.uscourts.gov</a>

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

E-Mail Address: <a href="mailto:kelly\_shum-drake@nceb.uscourts.gov">kelly\_shum-drake@nceb.uscourts.gov</a>

# UNITED STATES BANKRUPTCY COURT EASTERN DISTRICT OF NORTH CAROLINA

# CASE MANAGEMENT/ELECTRONIC CASE FILING (CM/ECF) SYSTEM

#### FILING AGENT REQUEST FORM - ATTORNEY

A filing agent user assists attorneys and trustees with input into the CM/ECF system. The agent files on behalf of someone else, but uses his or her own login and password. Filing agents may be linked to multiple attorneys and trustees. Additionally, attorneys and trustees can have multiple filing agents.

Attorney:	Filing Agent(s):

# UNITED STATES BANKRUPTCY COURT EASTERN DISTRICT OF NORTH CAROLINA

# CASE MANAGEMENT/ELECTRONIC CASE FILING(CM/ECF) SYSTEM

#### FILING AGENT REQUEST FORM - TRUSTEE

A filing agent user assists attorneys and trustees with input into the CM/ECF system. The agent files on behalf of someone else, but uses his or her own login and password. Filing agents may be linked to multiple attorneys and trustees. Additionally, attorneys and trustees can have multiple filing agents.

Trustee:	Filing Agent(s):



MARCH 28, 2011 VOLUME 6, ISSUE 3

## CM/ECF Downtime Alert

Please be advised that the CM/ECF electronic filing system will be down between 8:00 am on Friday, April 22<sup>nd</sup> and 8:00 am on Monday, April 25th, for a scheduled upgrade.

If you have a document that is required to be filed by court order, statute or rule, you may e-mail that document to the court's general e-mail box in PDF format at <a href="mailto:nceb.uscourts.gov">nceb.uscourts.gov</a>. Documents sent to this e-mail box will be filed effective on the date the e-mail is received.

# On a

## On a Personal Note

Barbara Langston, Case Management Supervisor in the Wilson Division, will be retiring effective Friday, April 1<sup>st</sup>. Please join us in congratulating Barbara on her years of service and wishing her a wonderful retirement!

## Reaffirmation Agreement Package

A Reaffirmation Agreement Package is now available on the court's website. The goal of this package is to make it easier for debtors and creditors to understand how Reaffirmation forms should be completed, and to streamline the process. It includes a Reaffirmation Documents Questionnaire, the Reaffirmation Agreement Cover Sheet (B27) and the Reaffirmation Documents (B240A).

The Reaffirmation Agreement Package is a fillable PDF document. When fields are completed in the Questionnaire, those answers will automatically complete both the Cover Sheet and Reaffirmation Documents, as well as calculate the various amounts and select the correct Presumption of Undue Hardship box. Please view complete information and instructions on how to use this new feature on the court's website.

Eastern District

Of

North Carolina

CM/FCF

Newsletter

In this issue:

- CM/ECF

  Downtime Alert
- On a Personal
   Note
- ReaffirmationAgreementPackage
- Case Statistics
- 341 Notice

Update

- Local Rule9011-4
- Order Upload
- Q&A
- ECF Contacts

## Case Statistics

U. S. Bankruptcy Court

Eastern District of

North Carolina

1760-A Parkwood Blvd. Wilson, NC 27893

Tel. 252-237-0248

300 Fayetteville St. Room 209 Raleigh, NC 27602

Tel. 919-856-4752

February	, 2011	Year to D	ate
Ch. 7	285	Ch. 7	505
Ch. 11	10	Ch. 11	15
Ch. 12	0	Ch. 12	0
Ch. 13	521	Ch. 13	988
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	816	Total	1508

## Update to 341 Notices

The 341 Notices for the Eastern District of North Carolina have been updated to include the applicable division for each case at the top of the page.

## Reminder: Local Rule 9011-4

Pursuant to Local Rule 9011-4, all documents signed by an attorney and filed with the court shall contain the individual name, firm name, address, telephone number, facsimile number and State Bar ID number, where applicable, of the signing attorney.

## New Order Upload Procedure

The Single Order Upload event now contains two new options under the Order Type dropdown box: Order (Prepared By Attorney) and Order (Prepared By Trustee). When uploading an order, please choose the appropriate option based on the party that drafted the order, rather than the party that is submitting it. This will enable the court staff to contact the correct office with regard to corrections, deficiencies, etc.

#### QUESTIONS/ANSWERS:

Q: SHOULD I BE FILING SUPPORTING
DOCUMENTS/EXHIBITS TO A PLEADING AS SEPARATE
ATTACHMENTS?

A: No. The court prefers that documents are combined into a single PDF as much as possible. For example, a motion, notice of motion and certificate of service should be combined and filed as one document.

#### **ECF** Contacts:

Donna Skinner

Telephone Number: 252-237-0248 ext 127

E-Mail Address: **Donna\_Skinner@nceb.uscourts.gov** 

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

E-Mail Address: <a href="mailto:kelly\_shum-drake@nceb.uscourts.gov">kelly\_shum-drake@nceb.uscourts.gov</a>



APRIL 21, 2011 VOLUME 6, ISSUE 4

# Eastern District Of North Carolina CM/ECF

Newsletter

In this issue:

- CM/ECF
   Downtime Alert
   Reminder
- Preparations For
   Release 4.1
- Highlights of Release 4.1
- Privacy of Social
   Security
   Numbers
- Case Statistics
- Q&A
- ECF Contacts

#### CM/ECF Downtime Alert Reminder

Please remember that the CM/ECF electronic filing system will be down between 8:00 am on Friday, April 22<sup>nd</sup> and 8:00 am on Monday, April 25<sup>th</sup>, for a scheduled upgrade.

If you have a document that is required to be filed by court order, statute or rule, you may e-mail that document to the court's general e-mail box in PDF format at <a href="mailto:ncebgeneralmail@nceb.uscourts.gov">ncebgeneralmail@nceb.uscourts.gov</a>. Documents sent to this e-mail box will be filed effective on the date the e-mail is received.

#### **Preparations For Release 4.1**

- Release 4.1 was tested and works correctly with Firefox 3.5, and Internet Explorer 7 and 8; Mozilla Firefox 2 and Internet Explorer 6 are no longer supported.
  - Attorneys and Trustees may now have **filing agents**. The Filing Agent request forms are posted on the court's website at <a href="www.nceb.uscourts.gov">www.nceb.uscourts.gov</a> under the CM/ECF Information tab. Once completed, these should be mailed to the court at the address listed on the form.
    - All CM/ECF users will be required to change their passwords upon the first login after the upgrade. Each password must be a minimum of 8 characters, must contain both upper and lower case letters, and must contain one number or special symbol.

## Highlights of Release 4.1

• It will no longer be necessary to add the attorney for the plaintiff or defendant when opening a new Adversary case. The association between the filing attorney and the plaintiff will be created automatically.

- Filing Agents will now be allowed to make entries on behalf of an attorney or trustee. Filing Agent entries will still reflect the name of the attorney or trustee on the docket. However, the name of the filing agent will appear on the Transaction Log report. If an agent works for more than one filer, the agent must select the desired filer from a list upon logging into the application, and must submit a separate form for each filer. The selection made upon login can be changed at any time without logging out. A Change User button will appear on the menu bar. This button displays a list of all possible filers, and clicking a name on the list changes the user. Note: the form is to be signed by both the filing agent and the attorney or trustee.
  - Filing fees may now be paid through direct debit. Additionally, attorneys may choose to make partial payments of outstanding fees without having to pay all outstanding fees at once.
- Attorneys who are only involved in an Adversary case can now opt out of notices in the related Bankruptcy case. The Notice of Electronic Filing is enhanced to reflect those parties not receiving notices due to their preferences for noticing.
- There will be several enhancements to the docket report.

  The division will now appear at the top. The county will appear under the debtor's address, and will include the two letter state abbreviation. The attorney's e-mail address will be a hyperlink. All alias information will appear on one line and the associated cases link will only display if associated cases exist.
- The format of the screen for filing a proof of claim has been modified. The types are now Amount Claimed, Secured, and Priority. The amount claimed is no longer calculated. Instead, the amount claimed constitutes the totals of the various amounts as entered by the user and no additional total is calculated.

U. S. Bankruptcy Court

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- Mozilla Firefox 3.5 and Internet Explorer 8 do not allow users to type directly into a file name box on a document upload screen; instead, you may click the "Browse" button, then search for the document or type the file name in the resulting window.
- For users who wish to use the keyboard rather than the mouse, pressing the Enter key now gives the same result as clicking the button that submits the screen. Pressing the space bar also works if the focus is on the button that submits the screen.
- To avoid problems with pop-up blockers, the pop-up window previously generated by a pay.gov transaction is now displayed as a panel. This panel appears as a part of the original application window, so it is not affected by pop-up blocker settings.

#### **Privacy of Social Security Numbers**

The Judicial Conference Privacy Policy prohibits the disclosure of an individual's full social security number, among other items, to protect against identity theft. Any document filed after the enactment of this policy (on December 1, 2003) that contains such information must be restricted to court users, and a redacted version must be filed. Documents filed before the policy was implemented may still contain private information. Previously, such documents may have been available to PACER users, according to the restriction levels set by the court. To avoid this, restrictions are now place on all documents, including claims, filed in cases opened before December 1, 2003, that have been closed for at least a year. Documents that were previously unrestricted are now available only to court users, case participants and anyone using a public terminal.

#### Case Statistics

March, 2011	Year to Date
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Ch. 7	451	Ch. 7	957
Ch. 11	14	Ch. 11	29
Ch. 12	1	Ch. 12	1
Ch. 13	548	Ch. 13	1535
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	1014	Total	2522

#### QUESTIONS/ANSWERS:

Q. WHAT IS THE CURRENT PROCEDURE FOR FILING ANSWERS TO INTERROGATORIES?

A. DUE TO PRIVACY ISSUES, THE ANSWERS ARE NO LONGER REQUIRED TO BE FILED WITH THE COURT. INSTEAD, THE ATTORNEY FOR THE DEBTOR(S) OR PRO SE DEBTOR(S) WILL SUBMIT THE ANSWERS DIRECTLY TO THE TRUSTEE. ONCE THE ANSWERS ARE SUBMITTED TO THE TRUSTEE, A TEXT ENTRY SHOULD BE MADE IN CM/ECF INDICATING THAT THIS HAS BEEN DONE. THE TEXT ENTRY IS LOCATED IN THE MISCELLANEOUS CATEGORY AND IS ENTITLED "ANSWERS TO INTERROGATORIES (TEXT)."

#### **ECF** Contacts:

Donna Skinner

Telephone Number: 252-237-0248 ext 127

E-Mail Address: <a href="mailto:Donna\_Skinner@nceb.uscourts.gov">Donna\_Skinner@nceb.uscourts.gov</a>

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

E-Mail Address: kelly shum-drake@nceb.uscourts.gov



MAY 27, 2011 VOLUME 6, ISSUE 5

Eastern District

Of

North Carolina

CM/ECF

Newsletter

In this issue:

- New Service
   Requirement for
   State Agencies
- · Case Statistics
- Judge ReceivesAward
- Division For OutOf State Cases
- 0&A
- ECF Contacts

#### New Service Requirement for State Agencies

Pursuant to Rule 4(j)(3)&(4) of the NC Rules of Civil Procedure & Bankruptcy Rule 7004(b)(6), service on the **State** of North Carolina must be made by serving the Attorney General or a deputy or assistant attorney general. The address for the Attorney General's office is: Attorney General's Office, 9001 Mail Service Center, Raleigh, NC 27699-9001.

Service on an agency of the State of NC must be made by serving the designated process agent. If no process agent is designated, then service must be made upon the Attorney General or a deputy or assistant attorney general.

A list of state agencies and their designated Process Agents can be found at <a href="http://www.ncdoj.gov/getdoc/f85e2106-9532-4a64-9c58-ebb251165639/2-6-4-3-2-Process-Agent-Directory.aspx">http://www.ncdoj.gov/getdoc/f85e2106-9532-4a64-9c58-ebb251165639/2-6-4-3-2-Process-Agent-Directory.aspx</a>.

## Case Statistics

April, 201	[ ]	Year to Date	
Ch. 7	315	Ch. 7	1273
Ch. 11	12	Ch. 11	41
Ch. 12	0	Ch. 12	1
Ch. 13	504	Ch. 13	2038
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	831	Total	3353

#### Judge Receives Robert B. Yegge Award From American Bar Association

The American Bar Association has announced that Judge J. Rich Leonard of the United States Bankruptcy Court for the Eastern District of North Carolina is the 2011 recipient of the Robert B. Yegge Award, which will be presented at the annual meeting in Toronto on August 4. The Award is given annually to a judge or lawyer who has made an outstanding contribution to judicial administration in the United States. Judge Leonard was recognized for his two-decade effort to assist in developing and overseeing the electronic case filing and public access systems of the federal courts, his pioneering program to make the digital audio recordings of federal court proceedings available to the public over the Internet, his efforts at training and educating court officials and attorneys in the U.S. and abroad, his chairmanship of the current task force to assist in the design of the next generation of federal case management systems, and his editorship of the American Bankruptcy Law Journal. The Award is made possible by an endowment from the family of Dean Emeritus Robert B. Yegge of the University of Denver Law School, a national pioneer in the field of judicial administration. Judge Leonard has spent his career in the federal courts in eastern North Carolina. He began in 1979 as the Clerk of Court for the United States District Court, became a United States Magistrate Judge in 1981, and joined the United States Bankruptcy Court in 1992 where he served as chief judge from 1998-2005. In 1995, President Clinton nominated him for a seat on the United States Court of Appeals for the Fourth Circuit, but his confirmation was blocked by Senator Helms. A native of Welcome, North Carolina in Davidson County, he graduated from the University of North Carolina, where he was a Morehead Scholar, and Yale Law School. Judge Leonard is the father of five children, and is married to Dr. Whitney Cain, an associate professor of psychology at Peace College.

# U. S. Bankruptcy Court Eastern District of North Carolina

1760-A Parkwood Blvd. Wilson, NC 27893

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Tel. 919-856-4752

#### **Division For Out Of State Cases**

The division on all cases filed for counties located within North Carolina is now reflected at the top of the docket; however, any out of state cases will reflect "Other Division." For older cases filed prior to implementation of CM/ECF Version 4.1, you should contact the court in order to obtain the division for inclusion on proposed orders. For more recently filed cases, the court will make a public notation on the docket listing the assigned division. Proposed orders should not be submitted showing "Other Division."

#### QUESTIONS/ANSWERS:

- Q. DOES THE COURT HAVE A LIST OF CERTIFIED MEDIATORS?
- A. YES. THE COURT HAS A LIST POSTED ON THE WEBSITE AT WWW.NCEB.USCOURTS.GOV UNDER THE "CERTIFIED MEDIATORS" TAB.
- Q. Does the court have a specific order in which a petition should be assembled when filed?
- A. WHILE THE COURT HAS NO SPECIFIC REQUIREMENT IN THIS REGARD, THE PETITION SHOULD BE ASSEMBLED IN A WAY THAT CORRESPONDS TO THE CUSTOMARY PATTERN BY WHICH TRUSTEES AND CREDITORS REVIEW THESE DOCUMENTS. THE OFFICIAL FORM B1 SHOULD APPEAR FIRST FOLLOWED BY ALL OTHER SCHEDULES AND STATEMENTS.
- Q. I HAVE RECEIVED A CHARACTER LIMIT WHEN FILING AMENDMENTS AND ADDING CREDITORS TO A CASE USING GOOGLE CHROME. DO YOU HAVE ANY IDEA WHAT THE PROBLEM MIGHT BE?
- A. VERSION 4.1 OF CM/ECF WAS TESTED AND FOUND TO WORK PROPERLY WITH INTERNET EXPLORER 7 & 8 AND FIREFOX 3.5. GOOGLE CHROME WAS NOT TESTED.

#### **ECF** Contacts:

Donna Skinner

Telephone Number: 252-237-0248 ext 164

E-Mail Address: **Donna Skinner@nceb.uscourts.gov** 

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

E-Mail Address: kelly\_shum-drake@nceb.uscourts.gov



JUNE 20, 2011 VOLUME 6, ISSUE 6

Eastern District

Of

North Carolina

CM/ECF

Newsletter

#### In this issue:

- Service on StateAgencies
- Case Statistics
- On a Personal

  Note
- Who You

  Gonna Call?
- Order Checklist
- Q&A
- ECF Contacts

## Follow-Up: Service Requirement for State Agencies

In the last issue, a new service requirement regarding North Carolina state agencies was highlighted. This requirement does not apply to state agencies outside of North Carolina. Please be advised that if you are serving an agency of any other state, you should be reviewing that state's service requirement in order to ensure proper service.

## Case Statistics

May, 201	1	Year to Date	
Ch. 7	316	Ch. 7	1594
Ch. 11	14	Ch. 11	55
Ch. 12	3	Ch. 12	4
Ch. 13	513	Ch. 13	2546
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	846	Total	4199



## On a Personal Note

Julie Boyette, Division Manager for the Raleigh office, will be retiring effective Friday, July 1<sup>st</sup>. Please join us in congratulating Julie on her years of service and wishing her a wonderful retirement!



## Who You Gonna Call?

Do you have a question you need answered, but aren't sure who at the court can best answer it? Here are some general guidelines to follow when searching for the right contact person:

Are you looking for general case information? Did you receive a deficiency notice and are unsure of how to proceed? Are you looking for the status of an order or other document in a case?

Call a Case Administrator.

Do you need to know how to file a particular document? Are you having difficulty using electronic filing? Does an update need to be made to your CM/ECF account? Have you made an error that needs to be corrected?

Call a CM/ECF Analyst.

Are you looking for information regarding scheduling? Would you like a hearing continued or removed from the calendar? Do you need a transcript or CD of a hearing?

Call a Courtroom Deputy or Court Recorder.

Do you need guidance regarding service and notice requirements, or a particular rule? Do you have a question regarding an administrative procedure or general court operations?

Call a Case Analyst or Supervisor.

Our case assignments have changed. For the updated Case Administrator contact list, please click here.

#### Order Checklist

The following is the checklist for submission of proposed orders that was presented at EBI. Please consult this list prior to uploading orders in order to reduce deficiencies.

U. S. Bankruptcy Court
Eastern District of
North Carolina

1760-A Parkwood Blvd. Wilson, NC 27893

Tel. 252-237-0248

300 Fayetteville St. Room 209 Raleigh, NC 27602

Tel. 919-856-4752

#### Check heading for:

- Division
- Chapter
- Full case number and AP number
- Party name
- Party role

#### Check order title for:

- Centered
- *Underlined correctly*
- Title of order consistent with motion

#### Check formatting for:

- 3 inch margin
- Correct spacing
- Proper indentation
- "End of Document"
- Necessary signatures
- Relief requested is relief sought in motion

## **QUESTIONS/ANSWERS:**

- Q. There are two new documents appearing in my daily summary that I am unable to view, "Case Administrator Correspondence" and "Case Analyst Correspondence". What are these entries?
- A. These are internal court events that are restricted from public view, and may be disregarded.

#### **ECF** Contacts:

Donna Skinner

Telephone Number: 252-237-0248 ext 164

E-Mail Address: <a href="mailto:Donna\_Skinner@nceb.uscourts.gov">Donna\_Skinner@nceb.uscourts.gov</a>

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

E-Mail Address: kelly shum-drake@nceb.uscourts.gov



AUGUST 11, 2011 VOLUME 6, ISSUE 8

# Eastern District Of North Carolina CM/ECF

Newsletter

In this issue:

- Service on FDIC
   Institutions
- Case Statistics
- On a Personal

  Note
- FinancialManagementText Entry
- Motion to Seal
- Motions toContinue
- ACH
- Q&A
- ECF Contacts

#### Service Requirement for FDIC Institutions

Service may be made upon an insured depository institution as follows (any of the below options is deemed sufficient):

- Upon an officer of the depository by certified mail. The name of the officer is not required.
  - Upon a service agent by regular mail.
- Upon an attorney who has made an appearance in the particular case on behalf of the insured depository.

FDIC Bank find may be used as a resource in locating FDIC insured institutions:

http://www2.fdic.gov/idasp/main\_bankfind.asp

## Case Statistics

June, 201	1	Year to Date	
Ch. 7	303	Ch. 7	1906
Ch. 11	15	Ch. 11	69
Ch. 12	0	Ch. 12	4
Ch. 13	544	Ch. 13	3082
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	862	Total	5061

July, 201	1	Year to Date	
Ch. 7	262	Ch. 7	2168
Ch. 11	15	Ch. 11	84
Ch. 12	0	Ch. 12	4
Ch. 13	464	Ch. 13	3546
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	741	Total	5802



## On a Personal Note

Congratulations to Heather Kelly, law clerk to Judge Doub, who was married to Jeremy Pierce on June 16<sup>th</sup> in Maui, Hawaii.

Please join us in welcoming Lauren Miller, who joined the court on August 1<sup>st</sup> as law clerk for Judge Leonard.

## New Text Entry For Financial Management

The judges have approved a new procedure regarding the filing of the Financial Management certificate in Chapter 13 cases. The Chapter 13 Debtor Education instructor, Jeff Strayer, will make a text entry on the docket certifying the appearance of the debtors at the Debtor Education class in lieu of filing the paper certificate.

The text entry reads as follows:

"The debtor(s) has/have completed the required personal financial management course. Official Form(s) 23 signed the debtor(s) are in the possession of the course provider."

Use of the text entry by Mr. Strayer's office began on August 10<sup>th</sup>. Effective immediately, the attorney for debtor is no longer required to file the Financial Management course certificate on the docket in a Chapter 13 case.

## **Motion to Seal**

Effective September 1<sup>st</sup>, the Motion to Seal event will allow the user to choose whether the document is to be permanently or temporarily sealed. If the document is to be sealed temporarily, a date may be inserted on which the seal will be removed.

#### **Motions to Continue Contested Matters**

When filing motions for continuances in contested matters, such as motions to lift stay, motions to modify Chapter 13 plans, objections to claims, objections to exemptions, motions for valuation, etc., counsel are encouraged to SPECIFICALLY state the reasons needed for the continuance. ie. illness of client, settlement negotiations, need for discovery, etc. If parties are waiting for discovery to be produced or foresee the necessity of filing additional motions, etc., please estimate the amount of time needed for a continuance.

Continuances are routinely granted with the consent of the parties for a period of 30 days. If the matter pending will require more than 30 days, then parties should request additional time, rather than having to come back every 30 days and request another continuance. For example, if it is necessary to file an objection to claim in order to proceed with a hearing on a motion to modify a chapter 13 plan, because an objection to claim requires a 30 day notice, the parties should request at least a 60 day continuance of the hearing on motion to modify plan. This will ensure the objection to claim can be resolved in the meantime, or a hearing on the objection to claim can be set on the same date as the motion to modify plan.

The court wants to assist counsel by providing the time necessary to properly litigate these contested matters. If counsel believes a status conference with the court would be helpful for the purpose of discussing a scheduling order for discovery, motions, and whether or not additional time should be set aside for a hearing, please include such request in your motion for continuance.

## Payment of Filing Fees Via ACH

All Fees can now be paid by using ACH with pay.gov. ACH (Automated Clearing House) is an electronic debit from a checking or savings accounts, commonly known as a direct debit. ACH payments submitted by 8:55 PM Eastern Time will settle in your account the next business day. When submitting your transaction that requires a fee, select the ACH payment option. On the payment screen, ensure that all required information (indicated by an \*) has been entered correctly. Follow the onscreen prompts to complete the transaction.

For trustees, Unclaimed Funds can now be paid via pay.gov using ACH. Additional docketing steps to prompt for the payment of the unclaimed funds follow; however, please note that utilizing ACH would discontinue the need for processing separate checks and mailing them to the court.

- Docket the "Report On Unclaimed And/Or Small Dividends"
- Next, docket "Pay Dividends Small" or "Pay Dividends Unclaimed" for **each** unclaimed fund on your report. It is important that each unclaimed fund is docketed separately and that the correct event is used as to whether each is a Small Dividend if \$24.99 or less and Unclaimed if \$25.00 or higher.

Several attorneys are using ACH to pay filing fees and one trustee is using ACH to pay unclaimed funds. We have been receiving positive comments regarding the option to use ACH for payments.

If you have any question about using ACH, please contact Tina Roberson at <u>tina\_roberson@nceb.uscourts.gov</u> or at 919-856-4752, ext. 102.

# U. S. Bankruptcy Court Eastern District of North Carolina

1760-A Parkwood Blvd. Wilson, NC 27893

Tel. 252-237-0248

300 Fayetteville St. Room 209 Raleigh, NC 27602

Tel. 919-856-4752

## **QUESTIONS/ANSWERS:**

- Q. When I file amended schedules and an amended summary is attached, do I need to choose the Summary of Schedules event?
- A. Yes, the Summary of Schedules event must be docketed in addition to any applicable schedule event. This allows you to update the appropriate statistical data.
- Q. Do I need to attach the answers when I file my Motion for Examination by Interrogatories?
- A. No, the answers should not be attached to the motion. They should be provided directly to the Trustee, and the "Answers to Interrogatories (Text)" entry made on the docket.

#### **ECF Contacts:**

Donna Skinner

Telephone Number: 252-237-0248 ext 164

E-Mail Address: **Donna Skinner@nceb.uscourts.gov** 

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

E-Mail Address: <a href="mailto:kelly\_shum-drake@nceb.uscourts.gov">kelly\_shum-drake@nceb.uscourts.gov</a>



SEPTEMBER 15, 2011 VOLUME 6, ISSUE 9

# Eastern District Of North Carolina CM/ECF Newsletter

#### In this issue:

- ElectronicBankruptcyNoticing
- Case Statistics
- On a PersonalNote
- ProposedAmendments
- Motions to Continue
- WrittenOpinions Report
- Proofs of Claim
   and the BNC
- Q&A
- ECF Contacts

## Reminder: Electronic Bankruptcy Noticing

The U.S. Bankruptcy Courts offer the bankruptcy community Electronic Bankruptcy Noticing (EBN). EBN is a **FREE** service that allows court notices to be transmitted electronically, delivering them faster and more conveniently. For more information, questions can be directed to the EBN Support Line at (877)837-3424 or by email at **EBN@BAESystems.com**.

## Case Statistics

August, 2	011	Year to Date	?
Ch. 7	294	Ch. 7	2466
Ch. 11	16	Ch. 11	99
Ch. 12	0	Ch. 12	4
Ch. 13	575	Ch. 13	4119
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	885	Total	6688

## On a Personal Note

Please join us in welcoming two new additions to the court. Blake Boyette joined the court on August 22<sup>nd</sup> as law clerk for Judge Leonard. Andrew Perry joined the court on September 1<sup>st</sup> as law clerk for Judge Doub.

## Proposed Amendments Published For Public Comment

Proposed rule amendments have been published by the Judicial Conference. Please review and submit any comments as specified in the link below.

http://www.uscourts.gov/RulesAndPolicies/FederalRulemaking/PublishedRules.aspx

## **Motions To Continue**

Effective immediately, Motions to Continue Hearing, Conference or Trial must be classified on the docket in numeric order in order to track the number of continuances that have been requested on a particular matter. All of the applicable Motion to Continue events in CM/ECF have been modified to include the following display message:

On The Next Screen, You MUST Select The Applicable Prefix In Relation To The Number Of Times A Continuance Has Been Requested (First, Second, etc.).

Please ensure that you have chosen the correct numeric prefix prior to submitting a Motion to Continue.

## Written Opinions Report

This is a reminder that you may opt to receive a scheduled report via email for all Written Opinions that are filed in cases before the court. Please contact Donna Skinner or Kelly Shum-Drake if you would like to be added to the list of recipients for this report.

## **Proof of Claim Forms and the BNC**

The bankruptcy court will discontinue transmitting Official Form B10, Proof of Claim, through the BNC by October 1<sup>st</sup>. We have transmitted this form as an attachment to certain notices, such as the Meeting of Creditors notice, to provide creditors convenient access to the form. However, the vast majority of these forms are not being utilized. Therefore, as a cost saving measure, the BNC will cease creating and transmitting the Proof of Claim form for all bankruptcy courts.

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#### **QUESTIONS/ANSWERS:**

Q. I received an error when filing a large document with the court that stated the file was too large. What is the maximum allowable PDF size?

A. We have recently increased our maximum PDF file size from 4 MB to 10 MB. This will allow you to attach larger documents without having to separate it into separate attachments.

#### **ECF** Contacts:

Donna Skinner

Telephone Number: 252-237-0248 ext 164

E-Mail Address: **Donna Skinner@nceb.uscourts.gov** 

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

E-Mail Address: kelly shum-drake@nceb.uscourts.gov



OCTOBER 14, 2011 VOLUME 6, ISSUE 10

#### Case Statistics

Eastern District

Of

North Carolina

CM/ECF
Newsletter

In this issue:

- Case Statistics
- Motion to
   Extend
   Time/Deadlines
- Entry of Default
- Payment ofQuarterly Fees
- Filing FeeIncrease
- O&A
- ECF Contacts

September, 2011		Year to Date	
Ch. 7	241	Ch. 7	2712
Ch. 11	14	Ch. 11	113
Ch. 12	1	Ch. 12	5
Ch. 13	555	Ch. 13	4670
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	811	Total	7500

## Motion to Extend Time/Deadlines

Please be careful to choose the correct event when you are filing a Motion to Extend Time to Object to Discharge versus a Motion to Delay Discharge. The following display message has been added to this event when the user chooses the "Time To Object To Discharge" option:

Do Not Use This Event If You Are Seeking To Delay The Discharge. In Order To Select The Correct Event From The Motions Category, Begin Docketing Again And Select Delay Discharge

## Entry of Default

It is no longer necessary to submit a proposed Entry of Default when a Motion or Affidavit for Entry of Default is filed. The court now has an internal form that will allow this document to be electronically signed by the Clerk of Court.

## Payment of Quarterly Fees

Quarterly Fees can now be paid online by credit card or Automatic Clearing House (ACH). Simply docket the "Pay Quarterly Fees" event under the Miscellaneous category and insert the amount to be paid. You will be prompted to pay the fee in the same manner as you would pay regular filing fees.

## Filing Fee Increase

The Judicial Conference has approved changes to the miscellaneous fee schedule for the bankruptcy court. The below changes to the filing fees will become effective on November 1<sup>st</sup>.

Item	Current Fee	New Fee
Certification	\$9.00	\$11.00
Exemplification	\$18.00	\$21.00
Audio Recording	\$26.00	\$30.00
Amended Schedules	\$26.00	\$30.00
Record Search	\$26.00	\$30.00
Adversary Proceeding Fee	\$250.00	\$293.00
Document Filing/Indexing	\$39.00	\$46.00
Title 11 Administrative Fee	\$39.00	\$46.00
Record Retrieval Fee	\$45.00	\$53.00
Returned Check Fee	\$45.00	\$53.00
Notice of Appeal Fee	\$250.00	\$293.00
Direct Appeal Fee	\$200.00	\$157.00
Motion for Relief From Stay	\$150.00	\$176.00

#### **QUESTIONS/ANSWERS:**

Q. If I prepare and sign a document for filing with the court, can it be filed using the CM/ECF login for another attorney at my firm?

A. No. The attorney filing the document should use his or her own login. The name of the filer on the docket should always match the signature on the document.

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#### **ECF** Contacts:

Donna Skinner

Telephone Number: 252-237-0248 ext 164

E-Mail Address: <a href="mailto:Donna\_Skinner@nceb.uscourts.gov">Donna\_Skinner@nceb.uscourts.gov</a>

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

E-Mail Address: <u>kelly shum-drake@nceb.uscourts.gov</u>



NOVEMBER 15, 2011 VOLUME 6, ISSUE 11

Eastern District

Of

North Carolina

CM/ECF

Newsletter

In this issue:

- Case Statistics
- Emails From The Court
- Means TestingInformation
- Rule 3002.1
- CaseAssignments
- Q&A
- ECF Contacts

Downtime Alert: CM/ECF will be unavailable on Saturday, November 19<sup>th</sup> for a scheduled upgrade.

#### Case Statistics

October, 2011		Year to Da	te
Ch. 7	261	Ch. 7	2978
Ch. 11	6	Ch. 11	122
Ch. 12	0	Ch. 12	5
Ch. 13	546	Ch. 13	5209
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	813	Total	8314

#### **Emails From The Court**

Please routinely check your SPAM filter in order to ensure that emails from the court are not being blocked. Monthly newsletters and email blasts from the Clerk of Court are routinely being blocked as SPAM, and the court cannot continue to use resources in order to follow up on each of them. Please do your part to help us ensure that emails from the court are being properly delivered.

## **Means Testing Information**

The updated Census Bureau State Median Family Income figures and the IRS Bankruptcy Allowable Living Expenses (BALE) has been posted to the U.S. Trustee Program website. The effective date is November 1, 2011. The new figures will be applied to petitions filed on or after this date. Please visit the website below for more information.

http://www.usdoj.gov/ust/eo/bapcpa/meanstesting.htm

#### New Federal Rule of Bankruptcy Procedure 3002.1

On December 1, 2011, F.R.B.P. 3002.1 will become effective in all cases, including those filed prior to this date. The new rule applies in Chapter 13 cases to claims that are secured by a security interest in the debtor's principal residence. In order to comply with this new rule, CM/ECF will be modified as described below.

#### New events will be available:

Under the Claim Actions category -

- Notice of Mortgage Payment Change\*
- Notice of Postpetition Mortgage Fees, Expenses and Charges\*
- Response to Notice of Notice of Final Cure Payment\*
- Notice of Final Cure Mortgage Payment

*Under the Motions category –* 

- Motion to Determine Mortgage Fees and Expenses
- Motion to Determine Final Cure and Mortgage Payment

\*When these three events are docketed, no document number is assigned, and the document will not be viewable on the Docket Report. Rather, they will be displayed on the Claims Register in the History section for the respective claims with the word "doc" appearing as a link to the document.

#### New forms will be available:

- *Proof of Claim (Form B11 –12/11)*
- Mortgage Proof of Claim Attachment (Form B1- Attachment A)
- Notice of Mortgage Payment Change (Form B10- Supplement 1)
- Notice of Postpetition Morgtage Fees, Expenses and Charges (Form B11- Supplement 2)

The new forms will be available on our website under Official Forms.

## Case Assignments

Please review the updated list of case assignments for Case Administrators and Case Analysts below. If you have any questions relating to a specific case, please contact the appropriate person based on the last two digits of the case number.

#### Case Administrators:

Ending with:	Contact Person:	Email Address:	Phone:
00-06	Dawn Barnes	Dawn_Barnes@nceb.uscourts.gov	(252)237-0248 x207
07-13	Teresa Artis	Teresa_Artis@nceb.uscourts.gov	(252)237-0248 x128
14-19	Carrie Wiggins	Carrie_Wiggins@nceb.uscourts.gov	(252)237-0248 x130
20-26	Donna Harris	Donna_Harris@nceb.uscourts.gov	(252)237-0248 x141
27-33	Donna King	Donna_King@nceb.uscourts.gov	(252)237-0248 x136
34-40	Kathy Webb	Kathy_Webb@nceb.uscourts.gov	(252)237-0248 x149
41-47	Amy Bissette	Amy_Bissette@nceb.uscourts.gov	(252)237-0248 x173
48-54	Christy Gurgone	Christy_Gurgone@nceb.uscourts.gov	(252)237-0248 x134
55-61	Anna Brock	Anna_Brock@nceb.uscourts.gov	(252)237-0248 x126
62-67	Shelia Morris	Shelia_Morris@nceb.uscourts.gov	(919)856-4752 x189
68-73	Belinda Witcher	Belinda_Witcher@nceb.uscourts.gov	(919)856-4752 x140
74-79	Lisa Payne	Lisa_Payne@nceb.uscourts.gov	(919)856-4752 x131
80-86	Samantha Lyles	Samantha_Lyles@nceb.uscourts.gov	(919)856-4752 x105
87-93	Pamela Smith	Pamela_Smith@nceb.uscourts.gov	(919)856-4752 x124
94-99	Aileen Gibson	Aileen_Gibson@nceb.uscourts.gov	(919)856-4752 x132

## Case Analysts:

Contact Person:	Email Address:	Phone:
Wendy Parker	Wendy_Parker@nceb.uscourts.gov	(252)237-0248
00-49 (SWH & JRL cases)		x133
00-24 (RDD cases)		
Sharon Angel	Sharon_Angel@nceb.uscourts.gov	(252)237-0248
25-74 (RDD cases)		x153
Duane Haddock	Duane_Haddock@nceb.uscourts.gov	(919)856-4752
50-99 (SWH & JRL cases)		x104
75-99 (RDD cases)		

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#### **QUESTIONS/ANSWERS:**

Q. If my office has turnover of staff, may I send any new staff members to the court for CM/ECF training?

A. Yes! The Clerk's office encourages you to enroll any new staff members in our FREE CM/ECF training class. This will ensure that every CM/ECF user has been provided with the most comprehensive and up to date information regarding electronic filing.



#### **ECF** Contacts:

Donna Skinner

Telephone Number: 252-237-0248 ext 164

E-Mail Address: **Donna Skinner@nceb.uscourts.gov** 

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

E-Mail Address: <u>kelly\_shum-drake@nceb.uscourts.gov</u>



DECEMBER 7, 2011 VOLUME 6, ISSUE 12

# Eastern District Of North Carolina CM/ECF

Newsletter

#### In this issue:

- Case Statistics
- Quarterly Fees
- Staff Change
- 2012 Holidays
- SeekingVolunteers
- Q&A
- ECF Contacts

#### Case Statistics

November, 2011		Year to Date	
Ch. 7	231	Ch. 7	3219
Ch. 11	19	Ch. 11	141
Ch. 12	0	Ch. 12	5
Ch. 13	524	Ch. 13	5723
Ch. 9	0	Ch. 9	0
Ch. 15	0	Ch. 15	0
Total	774	Total	9088

## **Quarterly Fees**

Pursuant to a change in Local Rule 4002-1(c)(11) effective December 1, 2011, the court will no longer be accepting personal checks for payment of quarterly fees. Payments may now only be made by attorney trust account check, certified check, money order or through pay.gov.

#### Temporary Staff Change

Samantha Lyles will be filling in for Sarah Donleycott as Court Reporter for Judge Humrickhouse from Monday, December 5<sup>th</sup> through early March 2012. All court related matters normally directed to Sarah should be directed to Samantha during this time.

Also during this time period, cases ending in terminal digits 80-86 that are normally administered by Samantha Lyles will be handled by Pamela Smith. The exception will be Samantha's Chapter 11 cases, which have been randomly redistributed among the remaining Case Administrators. Please look for the case flag at the top of the docket to determine who you should contact at the court for these Chapter 11 cases.

#### 2012 Court Holidays

Monday, January  $2^{nd}$  – New Year's Day
Monday, January  $16^{th}$  – Birthday of Martin Luther King, Jr.
Monday, February  $20^{th}$  – Washington's Birthday
Monday, May  $28^{th}$  – Memorial Day
Wednesday, July  $4^{th}$  – Independence Day
Monday, September  $3^{rd}$  – Labor Day
Monday, October  $8^{th}$  – Columbus Day
Monday, November  $12^{th}$  – Veteran's Day
Thursday, November  $22^{nd}$  – Thanksgiving Day
Tuesday, December  $25^{th}$  – Christmas Day
Tuesday, January  $1^{st}$ , 2013 – New Year's Day

## Seeking Volunteers!

We are looking for law firms that would be willing to allow members of the court staff to travel to their offices and observe them while at work. We're very interested in experiencing the bankruptcy process from the attorney's and trustee's perspective.

Also, we would like to remind you about the Attorney Orientation Program that is available at the clerk's office. This is a half day program for any interested attorneys and their office staff, designed to familiarize you with our daily court operations. It consists of a tour of the court facility, introduction to court personnel, job shadowing with a Case Administrator and an information session with the Bankruptcy Administrator's office.

We encourage you to participate in both of these opportunities! If you are interested in signing up, please contact Laura Whitehead, Training Specialist, at (252)237-0248, ext. 124 or laura\_whitehead@nceb.uscourts.gov.

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#### **QUESTIONS/ANSWERS:**

Q. A creditor on the matrix in a case has changed its name and its address. I am not adding a new creditor, and there has been no assignment. How do I go about notifying the court?

A. In this type of situation, please use the Name Change – Creditor/Party (Text) event under the Miscellaneous category. You can provide the new name for the creditor, as well as a new address, if applicable.



Have a wonderful holiday season!

#### **ECF** Contacts:

Donna Skinner

Telephone Number: 252-237-0248 ext 164

E-Mail Address: **Donna Skinner@nceb.uscourts.gov** 

Kelly Shum-Drake

Telephone Number: 919-856-4752 ext 174

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